







# Highfield E-Learning

## COVID-19 Secure for Retail Short Course Fact Sheet

**Improve the safety of your staff returning to work in retail  
with our COVID-19 secure e-learning course  
Protect your staff, your company and your customers**

Returning to work and continuing our way of life is a growing concern among people many in these difficult times. Give them the confidence that they are protected.






 <b>Working with customers</b> Ensure your staff know best practices and are mindful of their working environment	 <b>Handling goods</b> Help your staff understand the importance of regularly cleaning touch points	 <b>Fitting rooms</b> Know the best practices for maintaining social distancing and cleaning important areas
 <b>Handling money</b> Encourage contactless forms of payment and know what to do when handling money is unavoidable	 <b>POS</b> Ensure your point of sale areas aren't contaminated and avoid them becoming a regular touch point	 <b>Managing queues</b> Learn how to effectively manage queues inside and outside your premises while maintaining social distancing

### The perfect course for anyone working in a retail environment

These training courses are ideal for businesses to issue to employees to complete either before returning to work or once they are back at work and will give your customers peace of mind that you are creating the safest possible environment. We also offer an [Infection Prevention and Control short course](#) to enhance your knowledge further on how to prevent the spread of infection

### A learning experience that will be remembered



-  **Interactive exercises**  
Keep your learners and employees engaged with interactive exercises
-  **Written by experts**  
Content created by our industry and subject matter experts
-  **Compelling imagery**  
Visual references to help learners understand the information
-  **Simple to follow**  
Course delivered in bite sized chunks to suit all learners
-  **Quizzes/assessments**  
Knowledge checks throughout enable learners to stay on track

## Convenient and online

Get the knowledge you need without losing productivity.

### Self paced

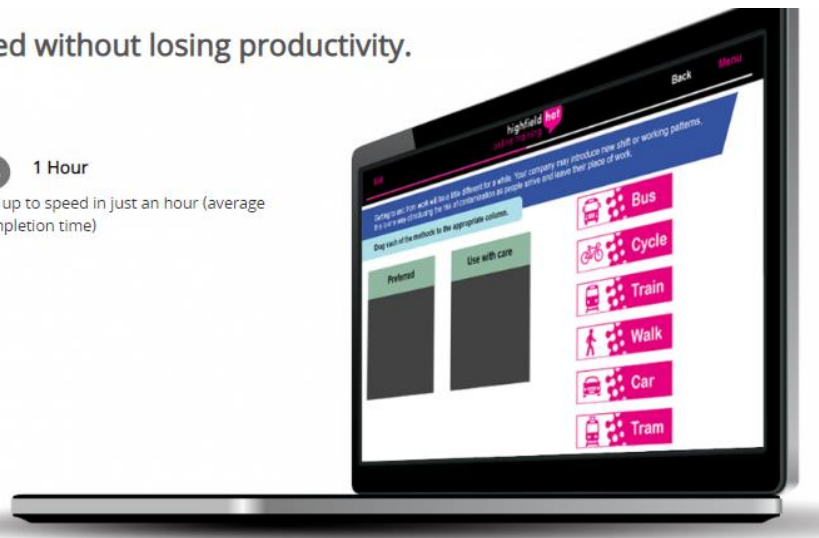
Learn at your own pace anytime using our online platform


### 1 Hour

Get up to speed in just an hour (average completion time)

### Accessible

Available on a wide range of devices, includes audio, video and transcripts



Our courses are compatible with most popular desktops and tablets   
\* Mobile phones are not recommended

To make an enquiry about this training or to purchase a licence please  
contact us at [hello@saferfoodscores.co.uk](mailto:hello@saferfoodscores.co.uk)  
Or call us on 01442 877322